

# Product Warranty

## Shodex Calibration Standards

### 1. Performance Warranty

Resonac Corporation (hereafter Resonac) warrants that Shodex Calibration Standards (hereafter Shodex products), only if used accordance with its operation manual, meet the inspection values mentioned in the INSPECTION CERTIFICATE at the time of delivery to the user. The foregoing warranty is exclusive and is in lieu of all other warranties with respect to the Shodex product, and any agreements or representations to the contrary are hereby disclaimed.

### 2. Warranty Coverage

The performance warranty mentioned above is the entire warranty for Shodex products. No warranty is made in any of the following cases.

- (1) Product suitability and applicability for particular purposes.
- (2) Results of analysis or collected-products using Shodex products and reliability, accuracy, efficacy, and safety of said results.
- (3) If a Shodex product was not used in accordance with its operation manual.
- (4) If a Shodex product is disposed.
- (5) If a Shodex product is resold by the user without giving prior written notice to Resonac.
- (6) If a Shodex product is used in outside of the country where it was purchased.
- (7) If the reason of a Shodex product not conforming to the specification of the INSPECTION CERTIFICATE provided is due to any of followings.
  - (i) Reagents and samples used with the Shodex product and their impurities.
  - (ii) Breakdown or malfunction of system, equipment, or their components used with the Shodex product.
  - (iii) Other failures caused by external factors for which Resonac is not responsible, such as fire, earthquake, flood, etc.

Regardless of whether or not the Shodex product is used in accordance with the operation manual, Resonac is not responsible for any occupational injuries and accidents that may occur by using the product.

### 3. Replacement

Any claim of inconformity to the inspection values must be notified to the supplier where you purchased the product from within ten days after delivery. A replacement product meeting the required inspection values shall be provided.

### 4. Usage Coverage

The Shodex product is for laboratory use only. It must not be used for clinical diagnosis. Resonac is not liable for any use of the Shodex product except laboratory use.